



2025 BALMORAL SHOW CARERS ADMISSION POLICY

The Show's process regarding carers admissions is in line with that used by other large-scale events and/or venues in the region and mainland UK.

The process aims to be as inclusive as possible. The Society is very aware that not all disabilities are visible and seeks to be as equitable as possible.

The benefits of this process include:

- Registered carers will receive a complimentary pass to gain admission to the Show when accompanying a disabled visitor who has purchased a ticket.
- Disabled visitors and their registered carers can proceed directly to the entrance and into the Show.

Process for Obtaining a Complimentary Carer's Pass

1. The individual who requires a carer should purchase a ticket for themselves online by visiting www.balmoralshow.co.uk in advance of attending the Show.

2. On the day of attendance, the individual and carer will make their way to the Members' Entrance in the foyer of the Eikon Exhibition Centre or the Members' Entrance at the main public entrance (adjacent to the public car park).

3. The individual requiring a carer will be asked to present supporting documentation. A full list of qualifying documentation can be found under the *Carer's Pass Requirements* document within the *Accessibility* section of the Balmoral Show website. To gain free carer's admission the carer must provide proof, in the form of documentation, to show that they are in receipt of carer's allowance, a doctor's letter or other relevant paperwork. Alternatively, the visitor who requires a carer can provide evidence of requiring a carer.

4. A complimentary Carer's Pass will be issued on the successful presentation of the supporting documentation.

All essential companions must be a registered Carer / PA and are required to

provide supporting documentation. This is mandatory and will need to be presented on the Show Day.

Carer's Pass Requirements

Please bring one of the following (printed or scanned copies are acceptable);

- Front page of DLA/PIP letter
- Front page of Attendance Allowance letter
- Middle or Higher rate DLA for care and/or mobility
- Front page of War Disablement Pension
- Evidence of being registered severely sight impaired (blind)
- Recognised Assistance Dog ID card
- NHS/Nursing Home badge

Further Accessibility Visitor Information

For further information on hiring mobility scooters at the event, sensory guidance and facilities please visit the *Accessibility* area of the Balmoral Show website (www.balmoralshow.co.uk).

